

Hours of Operation

Monday - Friday 7:45 a.m. - 3:45 p.m.

Holiday Schedule

Service is not provided on the following holidays:

New Years Day	Labor Day
Martin Luther King Jr Day	Columbus Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Juneteenth	Friday after Thanksgiving
Independence Day	Christmas Day

Affordable Rates and Passes

Rate per person.....	\$1.50
Group rate (5 to 9 people).....	\$1.00
Group rate (10 or more people).....	\$0.75
Passes (10 rides).....	\$15.00

Passes are available at:

West Plains City Hall
1910 Holiday Lane
417-256-7176

Citizens age 60+ can obtain a limited number of ten ride passes at the Senior Center, 416 East Main Street. Donations are appreciated but not required. Senior Age Area Agency on Aging reimburses the city for trips provided. The Senior Center determines eligibility for the passes, according to senior age guidelines.

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call 417-256-1241 or email darryl.newcomb@westplains.gov. Please submit your request at least 24 hours before the trip.

Call 417-256-1241 for information regarding processing complaints (including ADA and Title VI).



Transit Rules

1. All fares must be paid upon boarding the bus.
2. Eating, drinking, smoking, chewing tobacco, possessing open containers, and soliciting of any kind are strictly prohibited on all transit vehicles.
3. Fighting, physical or verbal abuse, and the use of profane language will not be tolerated. Any rider who poses a threat to the driver or fellow passengers may be denied boarding or asked to exit the vehicle.
4. Any behavior that distracts the driver, shows disrespect, or causes offense to others on board is not permitted.
5. All passengers must wear seat belts while the vehicle is in motion.
6. Passengers are expected to maintain good personal hygiene and must be appropriately dressed at all times, including wearing shoes and shirts.
7. All carry on items must be secured and are limited to what the passenger can hold on to at his or her seat.
8. Service animals are welcome on all vehicles. However, animals that pose a threat to the driver or other passengers must be properly restrained or confined.
9. Necessary medical equipment, such as oxygen tanks, is permitted on all vehicles. Equipment must be properly secured to prevent injury in the event of a sudden stop or accident.
10. Drivers are trained to handle emergency situations. Passengers are required to follow all instructions provided by the driver to ensure safety.
11. If a passenger violates a rule, the driver will reference the applicable policy and request compliance. Continued violations may result in suspension or denial of service.

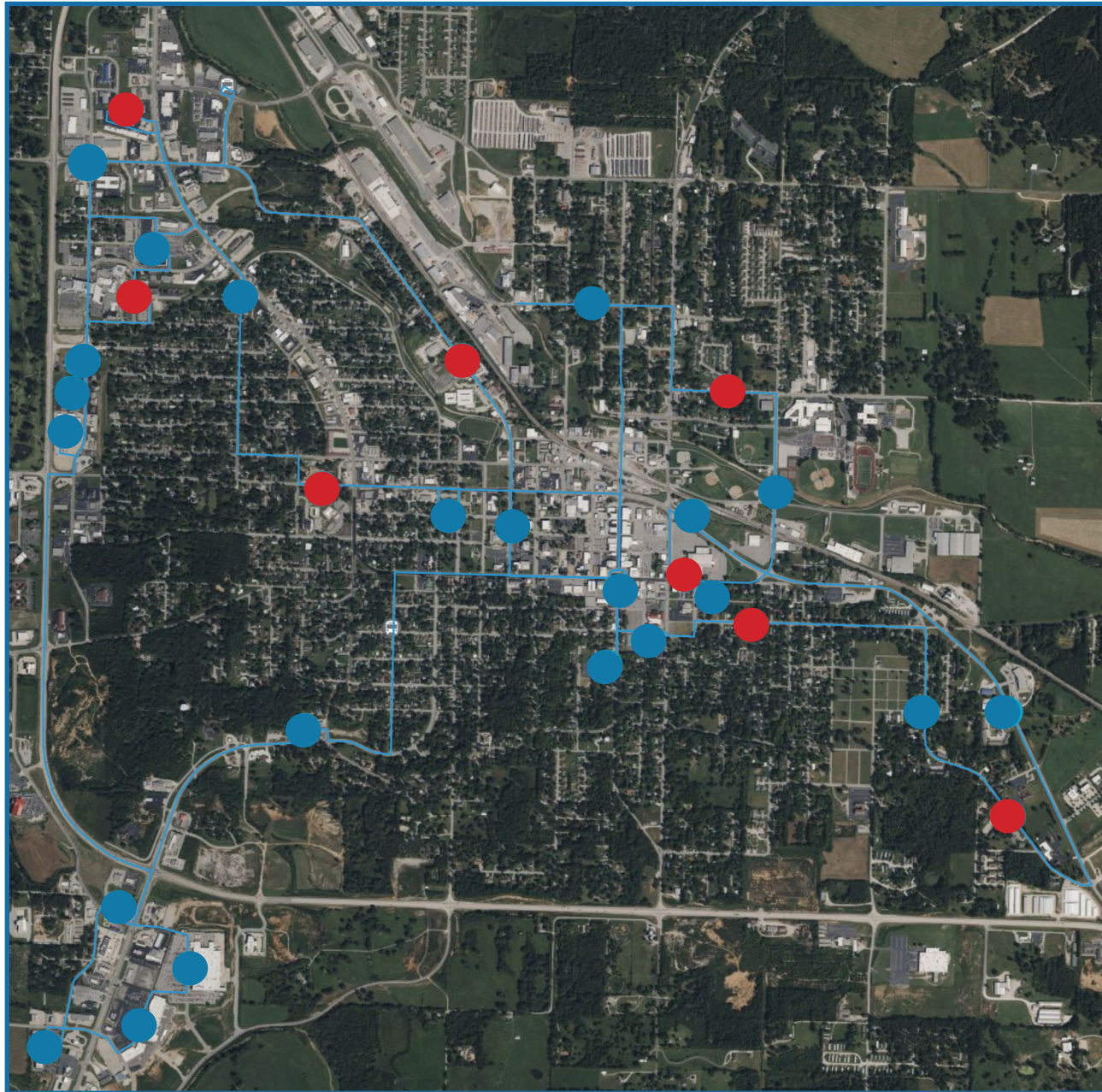
The City of West Plains receives funding under the Federal Transit Administration, Section 5311 non-urban public transportation program and complies with all state, federal, and local regulations.

City of West Plains transit busses will deviate up to 3/4 of a mile from the route, pending 24 hours notice. Demand responsive curb to curb riders are required to give 24 hours notice. Notice for Monday deviation or demand responsive service should be made the Friday prior. The service hours are the same for both types of service.

Contact info:
Transit Station: 417-256-1241
Website: www.westplains.gov
Email: darryl.newcomb@westplains.gov



Transit Bus Schedule



Covered Bus Stop



Uncovered Bus Stop

Location Stop

Boarding time

South Towers	7:47-9:47 – 11:47-1:47
Walnut Grove Apartments	7:49-9:49 – 11:49-1:49
*Grace Avenue	7:51-9:51 – 11:51-1:51
Thayer Ave. (Lambert Lane)	7:53-9:53 – 11:53-1:53
*Thayer Ave. (Seminole)	7:55-9:55 – 11:55-1:55
N. Howell Ave. (Bratton)	8:03-10:03 – 12:03-2:03
*Olden Street (Crestwood)	8:05-10:05 – 12:05-2:05
Thornburgh (Jefferson)	8:08-10:08 – 12:08-2:08
Missouri Ave. (Cass)	8:14-10:14 – 12:14-2:14
*Missouri Ave. (700 block)	8:16-10:16 – 12:16-2:16
Independence Dr. (1100 block)	8:20-10:20 – 12:20-2:20
*Imperial Center	8:24-10:24 – 12:24-2:24
Parkway Shopping Center	8:27-10:27 – 12:27-2:27
*Ozarks Healthcare	8:30-10:30 – 12:30-2:30
Burton Creek Clinic	8:33-10:33 – 12:33-2:33
10 Box	8:35-10:35 – 12:35-2:35
Casey' (Gibson/Kentucky)	8:42-10:42 – 12:42-2:42
Utah St. (Seventh)	8:49-10:49 – 12:49-2:49
*City Park	8:52-10:52 – 12:52-2:52
Library	8:55-10:55 – 12:55-2:55
South Towers	8:59-10:59 – 12:59-2:59
Walnut Grove Apartments	9:01-11:01 – 1:01-3:01
Aid Antique	9:04-11:04 – 1:04-3:04
Arkansas St. (Worcester)	9:07-11:07 – 1:07-3:07
Harlin Ridge Plaza	9:09-11:09 – 1:09-3:09
Walgreens	9:11-11:11 – 1:11-3:11
West Plains Marketplace	9:13-11:13 – 1:13-3:13
Big Lots	9:15-11:15 – 1:15-3:15
Wal-Mart	9:17-11:17 – 1:17-3:17
10 Box	9:25-11:25 – 1:25-3:25
Burton Creek Clinic	9:27-11:27 – 1:27-3:27
*Ozarks Healthcare	9:30-11:30 – 1:30-3:30
Parkway Shopping Center	9:33-11:33 – 1:33-3:33
Utah St. (Seventh)	9:35-11:35 – 1:35-3:35
*City Park	9:37-11:37 – 1:37-3:37
Senior Citizen Center	9:41-11:41 – 1:41-3:41
*East Main Street (Civic Center)	9:43-11:43 – 1:43-3:43

**Covered Bus Stops*