

Hours of Operation

Monday – Friday **7:45 a.m. – 3:45 p.m.**

Holiday Schedule

Service is not provided on the following holidays:

New Years Day	Labor Day
Martin Luther King Jr Day	Columbus Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Juneteenth	Friday after Thanksgiving
Independence Day	Christmas Day

Affordable Rates & Passes

Rate per person.....	\$1.50
Group rate (5 to 9 people).....	\$1.00
Grate rate (10 or more people).....	\$0.75
Passes (10 rides).....	\$15.00

Passes are available at:

West Plains City Hall
1910 Holiday Lane
417.256.7176

Citizens age 60+ can obtain a limited number of ten ride passes at the Senior Center, 416 East Main Street. Donations are appreciated but not required. Senior Age Area Agency on Aging reimburses the city for trips provided. The Senior Center determines eligibility for the passes according to senior age guidelines.

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call 417.256.1241 or email mike.falwell@westplains.gov. Please submit request at least 24 hours before the trip.

Call 417.256.1241 for information regarding processing complaints (including ADA and Title VI).

Transit Rules

- Fare must be paid when boarding the bus.
- Eating, drinking, smoking, using chewing tobacco, possessing open containers and soliciting of any kind are not allowed on the bus.
- Fighting, physical abuse, verbal abuse, and cursing are not allowed. Riders presenting a danger to the driver or passengers will not be allowed to board or will be asked to de-board.
- Behavior that distracts the driver or shows disrespect to or offends the driver or passengers will not be permitted.
- All riders are required to wear seat belts while the vehicle is in motion.
- Passengers must have good personal hygiene and be appropriately dressed at all time, including shoes and shirts.
- Passengers are limited to carrying items they can load and unload themselves.
- Service animals are permitted on vehicles. Service animals presenting a danger to the driver or other passengers must be confined or constrained.
- Oxygen tanks and other necessary medical equipment is allowed on all vehicles. The equipment must be secured to prevent injury in case of an accident or sudden stop.
- The driver is trained to manage emergency situations. Obey the driver's directions to ensure your safety.
- If a rider violates a rule, the driver will show the rider the rules and ask him/her to comply with them. Continued violations may result in denial of service.

The City of West Plains receives funding under Federal Transit Administration, Section 5311 non-urban public transportation program and complies with all state, federal, and local regulations.

The bus will deviate up to 3/4 of a mile from the route with 24 hour notice. The demand responsive curb to curb riders are required to give 24 hour notice. Notice for Monday deviation or demand responsive service should be made on Friday. The service hours are the same for both types of service.

City of West Plains Transit System



Contact Information

Transit Station: 417.256.1241
Website: westplains.gov
Email: mike.falwell@westplains.gov

